



ORDER CANCELLATION POLICY

ORDERS CANNOT BE CANCELLED WITHIN 48 HOURS OF STATED "READY BY" DATE ON INVOICES.

Custom Painted orders CANNOT be cancelled.

To cancel an order, the customer must send an email to their sales representative or visit our location to request cancellation. Upon cancellation, refunds are subject to approval by management before automatic reimbursement. We can refund the original amount to the credit card originally charged. Refunds issued to the credit card originally charged may take anywhere from 7 to 14 days to be reflected as available funds. If the order was cancelled before it has been pulled from our inventory or assembled, the order will be eligible for a full refund. If the order was cancelled after being pulled from our inventory or assembled, please follow our Return Policies & Procedures as the cancellation will be considered return with all applicable fees. Orders that are refused at delivery, or once in transit, will be subject to review and all applicable fees. Please review our Return Policies & Procedures for further information.

- All non-assembled orders will be filled and shipped within 24 to 72 hours from the time the order has been confirmed with payment.
- All assembled orders will be ready for customer pick up or delivery between 7 to 14 days from the time the order has been confirmed by payment.

PLEASE NOTE: Cancellations requests MUST be sent via email and will be approved as applicable. Your sales representative may reach out to you for more information, or discuss any specifics, pertaining to the cancellation process. We reserve the right to charge a restocking fee on any canceled orders.